This sheet will help you review with the ‘What? So What? Now What?’ model.

Note that there are no right or wrong answers, and that you may not find every single question below relevant. Have a look through and see which ones stand out, and spend a little while thinking about each one.

1. Questions for the ‘What?’ stage:

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|  |
| What happened? | |
|  | |
| What was the objective or goal? | |
|  | |
| What were your initial expectations? | |
| What were your observations? | |
| What was your role and what were your responsibilities? | |
| What did you do? | |
| How did others respond? | |
| Were there consequences? If so, what were they? | |
| What happened? | |
| What was the objective or goal? | |
| What were your initial expectations? | |
| What were your observations? | |
| What was your role and what were your responsibilities? | |

1. Questions for the ‘So What?’ stage:

What were you thinking about?

What were your actions based on?

What knowledge or expertise did you bring to the situation?

What could you have done differently? Better?

What is your understanding of the activity now?

What did you learn, if anything?

Did anything surprise you or deviate from your expectations?

What lens are you looking at the activity from?

Did you enjoy it? What did or didn’t you like particularly?

What did you learn about the other participants?

1. Questions for the ‘Now What?’ stage:

What do you need to do in order to improve things next time?

What might the root causes of any identified issues be?

What learning occurred for you in this experience?

How can you apply this learning in future iterations of this activity?

How can you apply this learning in other contexts?

Is any follow-up needed to address any challenges or difficulties?

If you could do the project again, what would you do differently?